Zoho Desks

Zoho Desk is the top choice for customer-centric businesses. All the important customer information consolidated on one platform helps you deliver high-quality customer support. It also allows tracking productivity of customer support agents to enable managers help them in dealing with the bottlenecks for better performance.

One of its useful features is Knowledge Base, which allows you to save commonly asked questions. With this feature, customer support agents can deliver quick response and better resolution, which, in turn, develops stronger relationship with customers.

Key features to maximize your business using Zoho Projects?

➤ **Social Support System**

➤ **Ticketing System**

➤ **Agent Productivity Tracking**

➤ **Knowledge Base and Forums**

➤ **Reporting and Analytics**

➤ **Company-wide Collaboration**

Schedule a Demo ≫

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